

# MURPHY

March 25, 2020

To Our Valued Customers:

COVID-19 is having a profound impact on all of us. Maintaining a healthy supply chain is a vital part of an effective community response, and we're taking this responsibility seriously at Murphy.

We are committed to protecting the health of our employees while remaining the same trusted logistics partner you can rely on. So far, COVID-19 has not impacted our ability to meet your needs — we are delivering on time and on schedule.

Murphy is taking aggressive steps at our facilities to reduce the risk of COVID-19. These steps include:

- Regularly disinfecting high-touch surfaces, including equipment, throughout the workday
- Reminding our employees about frequent handwashing and hygiene practices, including staying home when they are ill
- Putting procedures in place to respectfully limit the number of drivers and visitors entering our facilities
- Employing social distancing practices in our facilities to protect the health of our essential employees, including transitioning some employees to work from home

We are also following the guidance of the CDC, which has stated that the likelihood of transmitting COVID-19 through shipping and/or packaging is very low.

This is a fluid situation and rest assured that we are continuously evaluating our response. This includes identifying new ways to protect the health of all of our employees, while maintaining our essential operations and promoting healthy solutions to reduce stress and anxiety during this time of uncertainty.

**Bottom line – since we are involved in keeping America's supply chain moving, our work at Murphy is classified by the government as part of the country's critical infrastructure.**

If there is a significant impact to our operations from COVID-19 in the coming weeks, it is our promise to closely coordinate with you to prioritize and cover your needs as efficiently as possible. In the meantime, you are welcome to direct any questions to Darcy Curry at (612) 623-1293.

Thank you, as always, for your partnership and for your trust in us.

Sincerely,



D. Thomas Griep  
CEO and President